



## James R. Hanna, DPM, PC

Diplomate, American Board of Foot and Ankle Surgery

---

690 Davison Road  
Lockport, NY 14094  
Phone: (716) 433-8711  
Fax: (716) 433-8705

225 Portage Road  
Lewiston, NY 14092  
Phone: (716) 754-8926

Welcome and thank you for choosing our office for your podiatric needs. Enclosed is our new patient packet for you to complete and bring to your appointment, along with your driver's license/ID and insurance card(s). We do ask if you are unable to keep your appointment for any reason you kindly give us 24 hours' notice so that we may use the time for another patient. If you have Univera or Community Blue through a government program you will need to contact your primary medical doctor for a referral prior to your visit. We are happy to answer any questions you may have regarding referrals at any time.

If we are seeing you for heel pain, bunions, tendonitis, muscle strains, or orthopedic problems, please wear shoes that you wear most often to the appointment. Please also remove nail polish prior to your visit.

Your packet contains the following:

**Patient Information form (2 sides):** please complete both sides, sign, and date.

**Health History and Financial Policy form (2 sides):** please complete, sign, and date.

Should you have any questions at all please do not hesitate to contact us. We look forward to meeting you at your appointment on \_\_\_\_\_ at \_\_\_\_\_.

Sincerely,

Dr. Hanna and Office Staff

Enc.

# PATIENT INFORMATION

In order to serve you properly, we need the following information. Please fill out to the best of your ability. Incorrect information may be dangerous to your health. Please print. All information will be confidential.

Patient Name \_\_\_\_\_ Date \_\_\_\_\_  
First Middle Initial Last Age \_\_\_\_\_  
Social Security Number \_\_\_\_\_  Male  Female Birth Date \_\_\_\_\_  
Home Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_ Work Phone \_\_\_\_\_  
Email Address \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Check Appropriate Box:  Minor  Single  Married  Divorced  Widowed  
Patient's/Parent's Employer \_\_\_\_\_  
Spouse/Parent's Name \_\_\_\_\_ Employer \_\_\_\_\_  
Person to contact in case of emergency \_\_\_\_\_ Phone \_\_\_\_\_  
Primary Doctor \_\_\_\_\_ Phone \_\_\_\_\_  
Who may we thank for referring you? \_\_\_\_\_ Phone \_\_\_\_\_

## PHARMACY INFORMATION

Pharmacy Name \_\_\_\_\_  
Address \_\_\_\_\_ Phone \_\_\_\_\_

## INSURANCE INFORMATION/RESPONSIBLE PARTY

Name of Insured \_\_\_\_\_ Relationship to Patient \_\_\_\_\_  
Birthdate \_\_\_\_\_ Social Security Number \_\_\_\_\_ Phone \_\_\_\_\_  
Name of Employer \_\_\_\_\_ Insurance Name \_\_\_\_\_  
Insurance ID \_\_\_\_\_ Group # \_\_\_\_\_ Union # \_\_\_\_\_  
Copay/Deductible \_\_\_\_\_

**Do you have additional insurance?**  Yes  No

Name of Insured \_\_\_\_\_ Relationship to Patient \_\_\_\_\_  
Birthdate \_\_\_\_\_ Social Security Number \_\_\_\_\_ Phone \_\_\_\_\_  
Name of Employer \_\_\_\_\_ Insurance Name \_\_\_\_\_  
Insurance ID \_\_\_\_\_ Group # \_\_\_\_\_ Union # \_\_\_\_\_

## AUTHORIZATION & RELEASE

*I authorize release of any information concerning my (or my child's) health care, advice, and treatment provided for the purpose of evaluation and administering claims for insurance benefits. I also hereby authorize payment of insurance benefits otherwise payable to me directly to the doctor.*

X \_\_\_\_\_  
Signature of patient (or parent if minor)

\_\_\_\_\_  
Date  
(please complete both sides)

Please describe your current foot problem \_\_\_\_\_

Was the problem the result of an accident or event? Please explain \_\_\_\_\_

Date problem began \_\_\_\_\_ First visit to a doctor for the problem?  Yes  No

Previous X-Rays?  Yes  No Previous treatment? \_\_\_\_\_

Shoe size \_\_\_\_\_ Height \_\_\_\_\_ Weight \_\_\_\_\_

How much of you day is spent on your feet? (circle one) 10% 30% 50% 70% 90% 100%

List any sports you participate in \_\_\_\_\_

Use of alcohol:  Never  Rarely  Moderate  Daily  Previously, not in past \_\_\_\_\_ years

Use of tobacco:  Never  Previously, not in past \_\_\_\_\_ years  Current \_\_\_\_\_ (#) packs per day

Previous hospitalizations/surgeries/serious illness	When?
_____	_____
_____	_____
_____	_____
_____	_____

Medications (include non-prescription) \_\_\_\_\_

Family Medical History	Medical Diseases	If deceased, cause of death
Father	_____	_____
	_____	_____
Mother	_____	_____
	_____	_____
Brothers & Sisters	_____	_____
	_____	_____

# HEALTH HISTORY

Please indicate any personal history below to the best of your ability.

**Constitutional Symptoms**

Good general health ..... Yes No  
 Recent weight change..... Yes No  
 Fever ..... Yes No  
 Fatigue ..... Yes No  
 Headache ..... Yes No

**Eyes**

Eye disease or injury ..... Yes No  
 Wear glasses/contact lenses.... Yes No  
 Blurred or double vision..... Yes No

**Ears/Nose/Mouth/Throat**

Hearing loss or ringing ..... Yes No  
 Earaches or drainage ..... Yes No  
 Chronic sinus problems/rhinitisYes No  
 Nose bleeds..... Yes No  
 Mouth sores..... Yes No  
 Sore throat or voice change..... Yes No

**Cardiovascular**

Heart trouble ..... Yes No  
 Chest pain or angina pectoris . Yes No  
 Palpitations ..... Yes No  
 Shortness of breath with  
 walking or lying flat..... Yes No  
 Swelling: feet, ankles, hands.... Yes No  
 Mitral Valve Prolapse..... Yes No

**Respiratory**

Persistent cough or throat clearing  
 not associated with a known illness  
 (lasting more than 3 weeks) .... Yes No  
 Spitting up blood..... Yes No  
 Shortness of breath..... Yes No  
 Wheezing ..... Yes No

**Gastrointestinal**

Loss of appetite..... Yes No  
 Change in bowel movements .. Yes No  
 Nausea or vomiting..... Yes No  
 Frequent diarrhea ..... Yes No  
 Painful bowel movements  
 or constipation ..... Yes No  
 Rectal bleeding/blood in stool..Yes No  
 Abdominal pain..... Yes No

**Genitourinary**

Frequent urination.....Yes No  
 Burning or painful urination .....Yes No  
 Blood in urine.....Yes No  
 Change in force of strain  
 when urinating.....Yes No  
 Incontinence or dribbling.....Yes No  
 Kidney stones.....Yes No

**Musculoskeletal**

Joint pain.....Yes No  
 Joint stiffness or swelling.....Yes No  
 Weakness of muscles or joints..Yes No  
 Muscle pain or cramps.....Yes No  
 Back pain.....Yes No  
 Cold extremities.....Yes No  
 Difficulty in walking.....Yes No

**Integumentary (skin, breast)**

Rash or itching .....Yes No  
 Change in skin color .....Yes No  
 Change in hair or nails .....Yes No  
 Varicose veins .....Yes No

**Neurological**

Frequent/recurring headaches .Yes No  
 Light headed or dizzy .....Yes No  
 Convulsions or seizures.....Yes No  
 Numbness/tinging sensations...Yes No  
 Tremors.....Yes No  
 Paralysis .....Yes No  
 Head injury.....Yes No

**Psychiatric**

Memory loss .....Yes No  
 Nervousness.....Yes No  
 Depression .....Yes No  
 Insomnia .....Yes No

**Endocrine**

Glandular hormone problems...Yes No  
 Excessive thirst or urination .....Yes No  
 Heat or cold intolerance .....Yes No  
 Skin becoming drier .....Yes No  
 Change in hat or glove size .....Yes No  
 Diabetes.....Yes No

**Hematologic/Lymphatic**

Slow to heal after cuts .....Yes No  
 Bleeding or bruising tendency ..Yes No  
 Anemia.....Yes No  
 Phlebitis .....Yes No  
 Past transfusion .....Yes No

**Allergic/Immunologic**

History of skin reaction or other adverse  
 reaction to:  
 Penicillin or other antibiotics.... Yes No  
 Morphine, Demerol,  
 other narcotics.....Yes No  
 Novocain or other anesthetics .Yes No  
 Aspirin or other pain remedies .Yes No  
 Tetanus antitoxin/other serums Yes No  
 Iodine, Merthiolate, or  
 Other antiseptic .....Yes No

Other drugs/medications:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Known food allergies:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Environmental allergies:

\_\_\_\_\_

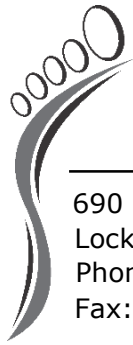
\_\_\_\_\_

\_\_\_\_\_

To the best of my knowledge, the questions on this form have been accurately answered. I understand that providing incorrect information can be dangerous to my health. It is my responsibility to inform Dr. Hanna's office of any changes in my medical status. I also authorize the healthcare staff to perform the necessary services that I may need.

Signature of Patient (or Guardian)

Date



## James R. Hanna, DPM, PC

Diplomate, American Board of Foot and Ankle Surgery

690 Davison Road  
Lockport, NY 14094  
Phone: (716) 433-8711  
Fax: (716) 433-8705

225 Portage Road  
Lewiston, NY 14092  
Phone: (716) 754-8926

### Financial Policy

We are committed to providing you with the best possible care. In order to achieve our goal, we need your assistance and your understanding of our financial policy.

We will submit claims for all insurance companies that we participate with, however we must have an assignment of benefits form with your signature on file. Payment for deductibles, co-payments, non-covered services, and supplies is due at the time of service. We accept cash, check, and all major credit cards.

Prompt payment allows us to control costs. Outstanding accounts cost both of us time and money; therefore, we appreciate your timely payments to keep costs down.

Each month you will receive a monthly statement which is due and payable within 30 days. If your payment is late, or if you have not previously made financial arrangements, then we will mail a reminder notice. If you are experiencing a set of circumstances beyond your control, please contact us immediately and we will be happy to make special arrangements.

Balances older than 60 days are subject to a finance charge of 1 ½% per month or an APR of 18%. All patients refusing to remit payments after 60 days of notice without financial arrangements in writing will force us to limit their future credit until the previous balance is paid in full. **All** balances over 90 days will be turned over to a collection company and a \$20 collection charge will be added to the account.

Returned checks are subject to a \$25 fee. Charges may also be made for broken or cancelled appointments without **24 hours** advance notice in the amount of \$25. Any co-payments required by your insurance company **must be paid at the time of service**. Any bills sent to collect on a co-payment will be subject to a \$5 charge each time a bill is sent.

It should be mentioned that your insurance coverage is an agreement between you and your insurer. It is your responsibility to remit payment for charges not covered by your insurer.

Our practice firmly believes that a good doctor/patient relationship is based upon understanding and open communications. We will make every effort possible to clarify any misunderstanding and hopefully avoid any disagreement over payment for professional services. If you have any questions concerning our policy or need any further assistance, please contact us immediately.

I certify that I have read and understand the above policy:

Print name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_